



Impact Report 2023

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Welcome

Ballwin is one of the largest mining and metal manufacturing facilities in the world. After manufacturing metals since 1888, we've passed the torch to a new generation for a business with future.

Our headquarters are located in North, on the edge of the Peak Cluster and we have a brand new facility providing additional capacity for our Squashier facility.

Being "Sustainable" is about doing the right thing, the way we do business and to do this while the Impact Report will demonstrate that's not to say we can't do better. It means we can. Personally, it's the same for others and our commitment to our business.

Our history, business goals and values help us communicate, align and guide our actions and decisions, so that we can focus on doing the right thing.

Thank you for visiting Ballwin. We're looking forward to meeting you and
we'll be back in 2024. We'll be back in 2024.



Vision

We will **ENLIGHTEN** the world without further delay and innovative energy for the next 100 years and beyond.

First, quality and **LEVEL** change immediately.

Through working together we will **improve** daily and increase leading indicators, all while to **improve** others every employee and every data **iteration**.

We will **achieve** ambitious growth by investing our **passion**, **enthusiasm** and **proven** technology.



Values



Integrity

We are honest, open,
ethical and fair

Respect

Treat each other how
you would want to
be treated yourself

Teamwork

We support
each other

Positivity

Being, doing,
being there

Passion

We are proud
of all that we do

Goals



Continuously improve and innovate, maintain competitive advantage through continuous improvement and innovation.



Embed sustainability into all our activities, design and operate with a positive impact on the business, society and the environment, improve, life-long pursuit of the best of our approach to sustainability.

Be a positive role model of business ethics, become the most ethical employer of choice.



Establish and sustain outstanding quality, to be the most customer-centric business and create exceptional products with outstanding quality.

Minimize waste environment, create and maintain safe, freedom from workplace safety hazards, workplace safety, our service and accident reduction.



Profitable growth, life or achieve ambitious growth through innovation in products and services.



Industry leading customer service experience, build upon our strong relationships with our customers.

Operational Highlights

- Over 70m² of annual sweets were made in 2022
- Quality is our #1 number 1 super confectionery brand with over 100 years of experience
- Pioneered our sweets in 28 countries
- 48m² of Love Hearts made every day
- Expanded our facility for greater production capacity



Our New Middlewich Factory

- Creation of new jobs in manufacturing, by providing much needed capacity for the UK's No. 1 brand.
- This provides job & employment for the local Middlewich community
- Our manufacturing processes have been optimised to ensure the lowest possible carbon footprint



Sustainability Highlights

- The first top 500 global agribusiness firm, having recognized the use of sustainable packaging and the carbon footprint associated with our products while environmentalism increases supply chain resilience.
- Sustained food reserves (24% less) than previous years.
- All bagging film is now made of recycled material.
- Our facility's solar investment and improved efficiency have reduced the reduction in energy intensity over the past year.
- Our sustainable cement strategy is positioned to drive a culture.
- We have continued to lead in green certification. The numerous products we manufacture for agriculture are resource efficient, reduce the environmental impact associated with industrial and agricultural production, and greenhouse gas emissions.



Our Pillars

People



Planet



Partnerships



People: **Charity & Sponsorship**

- **£120,000 per week** funding donated to 11 charities
- Between April to Oct 2018 we donated **£100,000** to 13 different schools as charities
- We sponsor numerous other sports teams
- Our charity partner this year was Young Minds mental health charity. A percentage of proceeds from tickets designed like footballs went directly to them, and about 50 children of staff took an additional 10000 for their participation in their "tough runner" event.
- We also encourage our employees fundraising efforts by matching cash donation by up to £1000.

Seashell



Planet: Local sourcing and less waste & plastic

Sustainable sourcing

We aimed to promote sustainable and efficient use of resources and minimise waste wherever possible. We work to work with suppliers that have the same approach to sustainable practices and standards as we do. Here are some results from our sustainable sourcing initiatives:

- We have **100% local suppliers** wherever possible. By doing so we keep carbon emissions associated with our supply chain down. 7 of our top 100 suppliers are based in the UK.
- Our vegetable boxes are **100% homegrown** to reduce miles away. Our supplier and, usually, FSC-certified wood used for boxes is also **100% homegrown** in the UK.

Minimise waste, plastic and packaging

- **Reduce and Reuse** is a key goal. 80% of our waste is now either recycled or used as animal feed.
- Where reducing product packaging wherever possible, for example, Squashies bags now use **50% less plastic than previous**. LARCHE film is made of single layer of material making it **50% lighter** - the consumer will need to purchase only half the weight of material required.
- **Waste recycling** - needed waste reduction initiatives across the factory • we recycle glass, metal, compost, and organic waste.

Waste recycling

- We are members of **WRAP**, the **Waste Recycling Ltd**. They help us provide the recycling messages on our packaging. They also collect our **waste** and make our packaging.



Planet: being energy efficient & reducing carbon emissions

We currently manage what's being measured, so...

- Swire has signed up to manufacturer EHS in order to track our sustainability progress and provide transparent communication with our customers
- Pearson Travel Ltd's Code of Sustainability includes that we should invest in and improve communication and engagement

What we've done

- Replaced most of energy-efficient machinery and controls, achieving a 10% reduction in energy intensity over the past year
- A transition to LED lighting is progressing well - complete
- All of our limited energy now comes from renewable sources, further reducing our carbon emissions
- Pearson has installed energy systems which harvest waste energy for reuse within our process (this is a reduction of 200 tonnes CO₂e per annum for the 2000kw SW Travel HX system)



Partnerships

magnifying the sustainability impact

By collaborating with other businesses, governments, non-profits and local communities, we pool resources, share expertise and generate innovative solutions that have a more significant and lasting impact. Key to working outside of our silos, partnerships facilitate knowledge exchange, promote transparency and build positive relationships that drive progress towards environmental and social goals.

Our partnership program involves the United Nations with Bouygues Logistics, Bouygues' net is part of the United Nations Sustainable Development Goals, ensuring that our people reach their destination in the most sustainable, responsible manner possible. By using this, we share information to them to more products between their sites. This means Greenhouse Gas emissions greatly. Having a reliable and efficient logistics partner is paramount for sustainability.

We will continue to work with clients and other suppliers to streamlining operations, minimize waste and make our communities better.



2024 Sustainability Goals

- Continue first Materiality Assessment. This will include engaging stakeholders to determine how reported specific sustainability topics align to them. This will inform our Sustainability Strategy.
- Explore how we can reduce our carbon emissions to achieve net zero. Further reduce waste generation & water usage and increase our waste recycling rate.
- Continue our patient storytelling & necessary product education packaging, ensuring that we do so in an ethical & informed way.
- Continue to support our workforce, ensuring that they remain happy, motivated and productive. We will continue to be a safe workplace and to create a diverse and inclusive environment for all.

